

# Partnerships, Planning & Policy Business Improvement Plan 2012/13

Theme	You and Your Family			You and Your Community			You and Chorley		You and Your Council	
Strategic Objective	Strong Family Support			Pride in Quality Homes and Clean Neighbourhoods		Safe Respectful Communities	Quality Community Services and Spaces	Vibrant Local Economy	Thriving Town Centre, Local Attractions and Villages	A Council that is a Consistently Top Performing Organisation and Delivers Excellent Value for Money
Long Term Outcome	<p>1.1 Ensure early intervention and prevention of health and wellbeing problems</p> <p>1.2 Use a whole family approach to address problems and provide support</p> <p>1.3 Support the ageing population to be healthy and independent</p>			<p>2.1 Improve skills across the family</p> <p>2.2 Improve links from good quality education to employment</p> <p>2.3 Promotion and uptake of local job prospects</p>		<p>3.1 Reduced health inequalities</p> <p>3.2 Families enabled to make healthy lifestyle choices</p>	<p>4.1 Provision of quality affordable housing</p> <p>4.2 Clean streets</p> <p>4.3 Communities that residents actively take care of and improve</p>	<p>5.1 Safe communities</p> <p>5.2 Cohesive communities where people get on well together</p>	<p>6.1 Clean, safe and well used open spaces</p> <p>6.2 Empowered local people managing community assets</p>	<p>7.1 Promote knowledge based inward investment</p> <p>7.2 Support a strong, indigenous business base</p> <p>7.3 Ensure families and communities reach their full economic potential</p>
Measures and Targets by March 2013	<p><b>Economic Development</b></p> <p>The % of 16-18 year olds who are not in education, employment or training (NEET). Target: (TBC by LCC mid May) (1, 2, 7)</p> <p>Overall employment rate. Target 76% (2, 7, 8) (CS)</p> <p>New businesses established. Target: 53 per annum (2, 7, 8) (CS)</p> <p>New businesses established and sustained for 12 and 24 months. Target: 12 months: 91%; 24 months: 89% (2, 7, 8) (CS)</p> <p>Town Centre Visits. Target: 34,800 (2, 8) (CS)</p> <p>Vacant Town Centre Floor Space. Target 6.5 % (2, 7, 8) (CS)</p> <p>% occupancy of the covered market. Target 93%</p> <p>Working age people receiving out of work benefits Target: Better than regional average (2, 7, 8) (CS)</p>			<p>Median workplace earnings in the borough. Target: Better than regional average (2, 7, 8) (CS)</p> <p><b>Strategic Housing</b></p> <p>Number of affordable homes delivered. Target: 50 by March 2013 (4, 5)</p> <p>Number of households in B&amp;B where standard temporary accommodation was not accessible due to disability or risk. Target 0 by March 2013</p> <p>Number of homeless preventions and reliefs (1). Target 200</p> <p>% planned departures at Cotswold. Target 78.1%</p> <p>No. handyperson jobs completed. Target 504</p>		<p><b>Planning</b></p> <p>NI157a Processing Major applications. Target 70% (8, 9)</p> <p>NI157b Processing Minor applications. Target 65% (8, 9)</p> <p>NI157c Processing Other applications. Target 80% (8, 9)</p> <p>% land charges turned around within 10 days. Target 100% (9)</p> <p><b>Corporate Health</b></p> <p>No. of FTE days lost through sickness absence in Directorate. Target 6.5 days (9)</p> <p>No. of FTE days lost through SHORT TERM sickness absence in Directorate. Target 2.5 days (9)</p> <p>% of undisputed Directorate invoices processed within 30 days. Target 97.75% (9, 7)</p> <p>% correspondence dealt with in 7 working days. Target 90% (9)</p>				
Key Projects & Actions April 2012 – March 2013	<p><b>Economic Development</b></p> <ul style="list-style-type: none"> <li>Introduce small capital grants to support new small business start ups (August 2012)</li> <li>Provide support for existing businesses (October 2012)</li> <li>Introduce new business advisor (CS) (GI) (May 2012)</li> <li>Re-model the town centre grants programme (July 2012)</li> <li>Trial new car parking pricing options (August 2012)</li> <li>Refresh the economic regeneration strategy (June 2012)</li> <li>Produce a strategy/masterplan for town centre development (December 2012)</li> <li>Trial re-opening of Market Street (November 2012)</li> <li>Improve pedestrian routes from car parks into the town centre and gateway at New Market Street (GI) (August 2012)</li> <li>Deliver the LSP NEET project (June 2012)</li> <li>Review Markets Service (September 2012)</li> </ul>			<p><b>Planning</b></p> <ul style="list-style-type: none"> <li>Deliver year two of the S106 play and recreation fund (CS) (September 2012)</li> <li>Respond to Localism Act provisions / neighbourhood planning (July 2012)</li> <li>Review Scheme of delegation re planning (September 2012)</li> <li>Review Garden Development and adapt existing policy (June 2013)</li> <li>Implement Community Infrastructure Levy (April 2013)</li> <li>Progress Site Allocations DPD to adoption (June 2013)</li> </ul> <p><b>Strategic Housing</b></p> <ul style="list-style-type: none"> <li>Lead on Single Homelessness Service for Lancashire (March 2013)</li> <li>Implement the new local agreements for DFG's (August 2012)</li> </ul>		<ul style="list-style-type: none"> <li>Develop prevention of homelessness strategy (September 2012)</li> <li>Improve money advice and court desk support (October 2012)</li> <li>Review allocations policy (December 2012 – April 2013)</li> <li>Homelessness Peer education project pilot (March 2013)</li> <li>Introduce supported accommodation of 16 and 17 year olds (CS) (March 2013)</li> <li>Identify Council sites for affordable housing developments (February 2013)</li> <li>Review approach to addressing domestic violence in Chorley (October 2012)</li> <li>Develop Tenancy Strategy (June 2012)</li> <li>Complete Phase 4 of Cotswold Progress Refurbishment (July 2013)</li> </ul>				